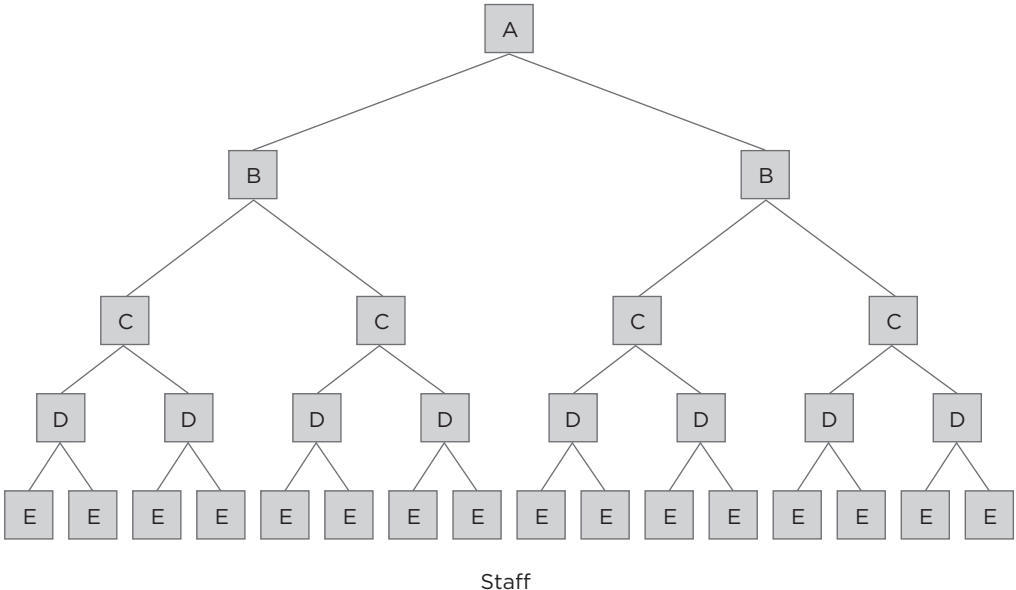

Figure 5.2 **Narrow span of control**